

Quality Management

Quality Policy

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Since 1947 Day Group Ltd. has steadily developed to become one of the UK's largest independent suppliers of natural, manufactured, recycled and bagged aggregates as well as market leader in services to the water treatment industry. The Company is committed to providing high quality construction materials and associated services to its customers. This is achieved through customer focused and highly competent staff, an extensive network of strategic locations and a sizeable fleet of company-owned heavy goods vehicles. A robust and efficient supply chain has been established through long term relationships with our supply partners, that ensure a wide range of high quality products are available to our customers utilizing sustainable delivery methods including rail and water. The Company is committed to being market leaders in the service provided to its customers and the support extended to staff and other stakeholders.

To help deliver our commitment to industry-leading customer service, Day Group has developed an Integrated Management System (IMS) to aid in the smooth running of its operations and to ensure conformance with all relevant standards.

Certified to ISO9001:2015 this IMS forms an integral part of the management system and the Company ethos.

- The Company is committed to satisfying the applicable requirements of ISO9001:2015 and all other applicable requirements.
- The Company sets measurable objectives as part of the management system, devised and driven by senior management. They are reviewed and updated annually, and at other times as appropriate in response to identified risks and opportunities, and are assigned to members of the management team. Progress towards these objectives is reported on as part of senior management meetings, including Executive Committee, Business Teams and Specialist Group Meetings.
- Day Group is committed to the continual improvement of its Integrated Management System using this framework.



J A Day
Managing Director

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